



**EMPLOYMENT SERVICES  
CLIENT SATISFACTION SURVEY**

**Please return this Satisfaction Survey back to Dirkse Counseling & Consulting, Inc. (DCC) to the address or fax number in the top right hand corner of this survey. Optionally, you may also submit by email. Your input is very important and valuable so we better serve you and others who ask for help.**

**Client Name (Optional): \_\_\_\_\_ Year of Service: \_\_\_\_\_**

**Service Reporting On: \_\_\_\_\_ Job Development & Retention**

\_\_\_\_\_ Job Retention Only

\_\_\_\_\_ Job Advancement (already employed looking for new)

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**START SURVEY HERE:**

**Please check off your main reasons for getting help:**

\_\_\_\_\_ Finding a job

\_\_\_\_\_ Help learning job tasks with job coaching

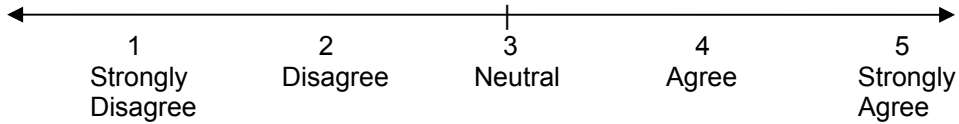
\_\_\_\_\_ Keeping a job

\_\_\_\_\_ Help getting promoted either with same or new company

**GO TO NEXT PAGE...**



**Please rate your agreement or disagreement with the statements below using this scale:**



\_\_\_\_\_ I was provided with information to help me decide if the services at DCC would help me meet my needs.

\_\_\_\_\_ When I asked for help with non-work needs DCC helped me or referred me to someone or an organization that could help.

\_\_\_\_\_ My case manager worked with me as a team to reach my goals.

\_\_\_\_\_ The overall services that I received were good.

\_\_\_\_\_ I learned about how to find a job or keep a job.

\_\_\_\_\_ If I had trouble participating in services because of my disability, my case manager tried to help me remove barriers.

\_\_\_\_\_ When I was working, I knew that I could call my case manager or job coach for help with work or non-work needs.

\_\_\_\_\_ The places that I met with my case manager were comfortable and pretty easy to get to.

\_\_\_\_\_ I would recommend services from DCC to a friend.

\_\_\_\_\_ By participating in these services my life has gotten better.

**Please explain why you might not agree with any of the statements above:**

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